



how high can you climb?

*Are your people reaching for the sky?*



Once individuals see and think differently, they will act differently, producing superior results.



Organizations that thrive and grow are the ones that live by the principles of high performance—high focus on mission and values coupled with superb business execution. In any great organization, it is their people that make the difference. No organization can succeed until individuals within it succeed.

That is what The **7 Habits of Highly Effective People**® is all about—making your people effective so that they in turn can make your organization successful.

Don't miss this life-transforming program, presented by FranklinCovey's Senior Leadership Consultant, Susan Douglass.

PRINCIPLES  
FOR LIFE

 **FranklinCovey.**  
Organization Services

THE 7 HABITS OF HIGHLY EFFECTIVE PEOPLE®  
**SIGNATURE PROGRAM** | With International Presenter, Susan Douglass

THE FRANKLINCOVEY CURRICULUM

## PROGRAM AT A GLANCE

# The 7 Habits of Highly Effective People®

## 2 Begin with the End in Mind®

Brings projects to completion and unites teams and organizations under a shared mission, vision and purpose.

## 3 Put First Things First®

Promotes getting the most important things done first and encourages direct effectiveness.

## 1 Be Proactive®

Fosters courage to take risks and accept new challenges to achieve goals.

## 4 Think Win-Win®

Encourages conflict resolution and help individuals seek mutual benefit, increasing group momentum.

## 5 Seek First to Understand, Then to be Understood®

Helps people understand problems, resulting in targeted solutions; and promotes better communication leading to successful problem solving.

## 6 Synergize®

Ensures greater “buy-in” from members and leverages the diversity of individuals to increase levels of success.

## 7 Sharpen The Saw®

Promotes continuous improvements and prevents “burn-out” and subsequent non-productivity.

## TRAINING MODEL

True organizational change starts from the inside—from within each individual in the organization.

The **7 Habits**® help organizations build a solid foundation of highly effective people to advance toward its objectives. Effectiveness is implementing enduring principles that change behavior and, through improved behavior, achieve the results you seek.

The **7 Habits**® program will help your people change the fundamental way they approach their jobs, relationships, even problems and opportunities by breaking common ineffective behaviors and tendencies, creating high levels of trust and developing strong interdependent relationships. As your people apply the **7 Habits**®, they will have a positive impact on the success and competitiveness of your organization.

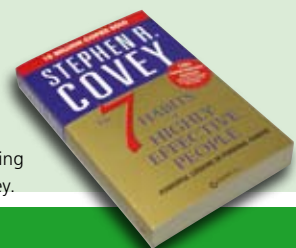
## WHO SHOULD ATTEND

The **7 Habits**® program facilitated by Susan Douglass would benefit your personnel at all levels, but would be exceptionally beneficial for those in Management and Senior Management levels.

## TRAINING BENEFITS

- Creates a lifetime of positive change—see, think, and act differently, to get better results.
- Increases levels of trust and teamwork and leverages the diversity of individuals to increase levels of success.
- Unites teams and organizations under a shared vision, mission and purpose.
- Helps people understand problems and to look at them as opportunities, resulting in targeted solutions.
- Promotes better communication, leading to successful problem solving.
- Encourages conflict resolution and helps individuals seek mutual benefit, increasing group momentum.
- Promotes continuous improvements and safeguards against burn-out and subsequent non-productivity.
- Enhances other training initiatives because principles learned in the **7 Habits**® have universal application.
- Creates a more satisfying workplace that increases productivity and improves customer loyalty.

Based on the best-selling business book of all time, by New York Time's best-selling author—Dr. Stephen R. Covey.



# REGISTRATION

## PROGRAM INFORMATION

**DATE**

December 13-15, 2010

**TIME**

9.00 am – 5.00 pm

**FEE**

- RM 4,500 per participant
- RM 3,800 per participant  
For groups of 5 or more from the same organization

**VENUE**

The Ritz Carlton Hotel,  
Kuala Lumpur

## CLAIMS & GRANT ELIGIBILITY

Kindly (✓) to indicate your claim/grant eligibility (applicable to Malaysian participants only):

- HRDF CLAIMS – SBL scheme
- HRDF CLAIMS – SBL KHAS scheme
- HRDF CLAIMS – PERLA scheme
- HRDF CLAIMS – Prolus scheme

## ENQUIRIES & REGISTRATION

TEL 603.7955 1148 / 7957 6627

FAX 603.7955 2589 / 7958 6646

WEB [www.franklincoveymalaysia.com](http://www.franklincoveymalaysia.com)

## TERMS & CONDITIONS

- Please note that registration will only be confirmed upon payment.
- Registration made without payment are subject to our cancellation without prior notice. Payment to be made at least ONE month in advance to ensure your booking is confirmed.
- Please make cheques, marked A/C Payee Only, payable to : **Leadership Resources (Malaysia) Sdn Bhd.**
- There will be no refund for cancellation by participants less than 30 days before program date. We will however, on case-by-case basis, allow replacement to be made, upon communications of full details of the new participant.
- The organizer reserves the right to cancel the program due to unforeseen circumstances. In such event, the fee would be refunded in full.

## COMPANY/ORGANIZATION DETAILS

Name of Company / Organization: \_\_\_\_\_

Address: \_\_\_\_\_

Name of Contact Person: Mr / Ms \_\_\_\_\_

Tel: \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_

## PARTICIPANT DETAILS

1. Mr / Ms \_\_\_\_\_

Email: \_\_\_\_\_ Designation: \_\_\_\_\_

2. Mr / Ms \_\_\_\_\_

Email: \_\_\_\_\_ Designation: \_\_\_\_\_

3. Mr / Ms \_\_\_\_\_

Email: \_\_\_\_\_ Designation: \_\_\_\_\_

4. Mr / Ms \_\_\_\_\_

Email: \_\_\_\_\_ Designation: \_\_\_\_\_

5. Mr / Ms \_\_\_\_\_

Email: \_\_\_\_\_ Designation: \_\_\_\_\_

Total Number of Participants: \_\_\_\_\_

Approving Manager's Name: \_\_\_\_\_ Designation: \_\_\_\_\_

Signature & Company Stamp: \_\_\_\_\_ Date: \_\_\_\_\_

## PAYMENT DETAILS

Amount Payable: RM \_\_\_\_\_

Cheque / Bank Draft No: \_\_\_\_\_

Credit Card Details:  American Express  Visa\*  MasterCard\* Expiry Date (MM/YY): \_\_\_\_\_

Card No: \_\_\_\_\_ AMEX ID No: \_\_\_\_\_

Name on Card: \_\_\_\_\_ \*Security Code 3 digits after Card No. at reverse :

Signature (For Credit Card Payment): \_\_\_\_\_

